

Parent Questionnaires Feedback



As an open door school, we value our parents as much as our children. We are a whole school community and your views and ideas are important to us. You matter! We are now asking you again to tell us the positive things about our school but also anything you feel we need to know about. As a trust, we ask for your responses twice a year.

Below is the feedback from the latest questionnaire so you all know we take your views very seriously and make changes as needed.

Here are just some of the things that parents think the school does well		
So much empathy and good vibes come from everyone	Very inclusive, everyone is treated like they are part of the family	
Everything	Encourage our children	
You promote achievements, attendance and events in the school.	Information sharing appropriately and communication	
Parents evenings are well structured and tailored to working parents.	School makes every effort to provide a wide range of learning and after school clubs	
Staff are friendly	Support kids learning	
Welcomes all children and parents	Support Rius learning	
	In everything can't fault anything	
Range of afterschool activities and breakfast club which helps out working parents/carers	Each child is encouraged to shine brightly as they are and are supported in their learning in a variety of ways.	
Reward children for good behaviour and achievements		
	My kids feel safe and thrive at school.	
I can't think how the school could improve we are beyond happy with the school	Everything. My child hated school before moving here and now he's happy and smiling every day	
Encourages children to learn well at their own pace and abilities	Deal with issues quickly	

What parents thought the school could do better	
You said	We did and further information
Special Friday awards are no good for working parents. We can't make these events at the drop of a hat.	Leaders can appreciate this completely. Starting after February Half Term, pupil awards will run Monday to Monday. This means that staff will choose their winners on a Monday and texts will be sent on this day to invite parents to the special mentions assembly that Friday.
What my child is learning in school	The overviews of learning have always been available on the website. However to support parents further, from Spring Term, class teachers will create a class newsletter to tell you exactly what is being taught so parents can talk to their children about the exciting things they are learning about. This newsletter will be produced each term. This terms Spring newsletter have already been sent out
Newsletters are OK but some events like Christmas themed need to be emailed way in advance of a weeks' notice is no good for working parents.	The newsletter always features weekly notices, upcoming academic calendar dates for the whole half term and events coming up on the back so please always make yourselves aware of these. The upcoming events will also be shared on Facebook an if parent ever need a paper copy, pleas ask as these are available. If events, such as Christmas are upcoming, a whole calendar of dates in a paper version or a cut out on the newsletter will be created so parents have this to hand at home. Where possible, events that involve parents will be made weeks in advance as we appreciate that last mine events are difficult for working parents.
More trips	As a school we book in at least one event/visitor or trip every term due to the costs that these incur. Where possible, we take the children to local places and use public transport to keep costs low. Transport prices are extortionate currently and we don't want to burden parents with additional costs when the cost of living is so high currently.
Not to be too judging when it comes to children and their parents	All parents are very much welcomed into school and believe me when I say that no one is every judged, just like we never judge our children. If parents have ever been made to feel judged, please see Mrs Hunt so this can be addressed as this is not the ethos of our school. The school ethos is to treat all parents the same, and will continue to make everyone feel welcome. If you would like to discuss this further then please get in touch with Mrs Hunt.
Letters sent home again not via email	The decision was made years ago to send newsletters electronically. This is the only letter that is emailed. All others with forms etc are sent in paper form. This decision was made to be ECO friendly and to save financial resources as many newsletters were left in school or found in the community not read or thrown away. If any parent wishes a paper copy, they are always in the reception area and can be requested. Please ask and we will happily help
Staff pass on messages more frequently	Red cards will be introduced to ensure that communication is passed easily to staff and seen by those needing to see it
Less strict on uniform been right	The school doesn't have a strict uniform policy but there is a uniform policy. We always make exceptions when needed for medical needs, washing issues etc The school needs to have uniform policy as this is our identity and means that all children are included in who we are and what we stand for. The children need to understand that a uniform policy exists and needs to be adhered to as, at secondary school where uniform policies are very strict, if children think they can bend/break rules in policy, there will be serious consequences. We are teaching them rules for life and work that we think are vital.
The areas around the school should be smoke free and pet free	All areas of the school grounds are pet and smoke free. The only dogs allowed in the school grounds are assistance dogs which are highlighted by their working vests. If parents see anyone breaking these rules, please inform the school office or class teachers so this can be challenged appropriately.